



Stage 1 Drought Rationing – Information for the Customer

Those who install new landscapes during declared drought stages may apply for a variance to the two-day-per-week watering rules. If approved, your request may allow daily watering for **up to two weeks** following the granting of a variance. All water consumption charges incurred through the exercise of this variance are the responsibility of the account holder.

Please note that drip irrigation and soaker hoses do not require a variance – you may use drip irrigation, a soaker hose, or hand-water any day of the week.

Beautification landscape projects do not qualify for a variance. Aesthetic and large-scale landscape projects should be undertaken when drought periods are over. Replacing or adding plants or turf to existing, established landscapes is highly discouraged and generally will not be granted a variance unless extenuating circumstances exist. Over-seeding existing turf is not considered new landscape and will not be given an exemption.

Any properties with in-ground irrigation systems must have the following in accordance with the CLWSC Cross-Connection Control and Backflow Prevention Program:

- Backflow device present
- Current backflow inspection on file (every year)

Please note that you will still be held to the following restrictions:

- All additional irrigation must be done before 10 a.m. or after 8 p.m.
- No water may run off landscape to impervious surfaces (where water can't be absorbed into the ground).
- Some soils cannot absorb a 10-minute irrigation run time without water running off the landscape. If this is the case, it is your responsibility to ensure that you adjust times accordingly to prevent runoff.
- Be aware that the recommendations provided for establishment are maximum amounts allowed under the variance. Each location is different so you should monitor your landscape and use the least amount necessary to ensure plant survival.
- Be aware that depending on your current water usage, your water bill may increase significantly. You are responsible for all the water you use under this variance.
- If the property requesting the variance is found to be noncompliant with any of the above requirements, the variance will be revoked immediately.

Canyon Lake Water Service Company

P.O. Box 1742 | Canyon Lake, TX 78133

(830) 312-4600 | Fax (830) 964-2779

www.clwsc.com



Stage 1 Drought Rationing – Variance Application

Please complete the following application in its entirety and return to CLWSC at conservation@clwsc.com, or hand-deliver to the following location for review:

*Canyon Lake Water Service Company – Main Office
1399 Sattler Road
New Braunfels, TX 78132*

CLWSC Account Number (exactly as it appears on your bill): _____

Account Holder First Name: _____ Last Name: _____

Company Name (if applicable): _____

Phone Number (best to reach customer): _____ Email: _____

Project Type: New Construction Existing Landscape Renovation

Landscape Location Address: _____ Zip: _____

In-ground Irrigation Installed at Property? Yes No

Date Landscape Installed: _____

Please describe the location of the new landscape on property: _____

Please provide proof of recent installation of landscape features, and check the type below:

- Receipts from purchase of landscape features
- Paid invoice from a contracted landscaping company
- Other: _____

Are you able to provide verification that daily hand-watering is not enough to sustain the new landscape? Yes No If yes, please attach to this application.

Please Read Carefully

I have read and understood the terms listed on Page 1 of this document and certify that this property is in compliance. I understand that I will be notified by phone or email whether or not I am granted a landscape variance. I will not engage in irrigation practices, outside of Stage 1 rationing, prior to receiving confirmation that I have been granted a variance.

Signature: _____ Date: _____

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